



**Unitywater**  
Serving you today,  
investing in tomorrow.

000162 000



# WATER AND SEWERAGE YOUR BILL

**1300 0 UNITY (1300 086 489)**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 7am-6pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	99674493
Payment reference	0996 7449 34
Property	Mooloolaba International, Unit 714/7 Venning St, MOOLOOLABA, QLD

Bill number	7117622107
Billing period	21 Mar 2018 to 19 Jun 2018
91 days	
Issue date	3 Jul 2018
Approximate date of next meter reading	10 Sep 2018

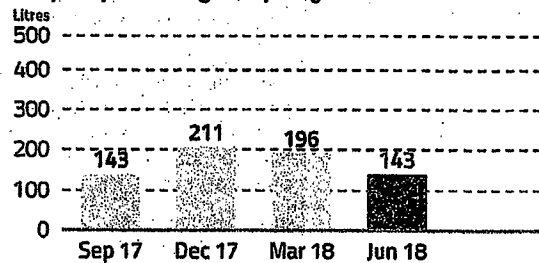
*Paid by Bpay*  
*10/7/18*

## Your account activity

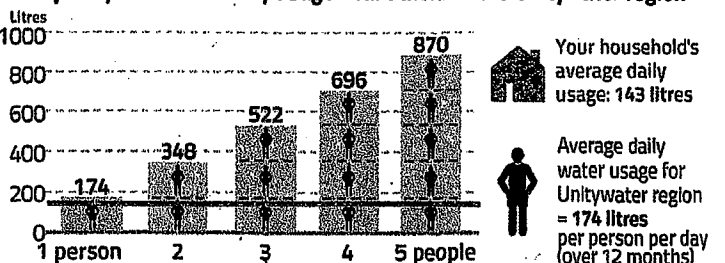
Your last bill	Payments/adjustments	Balance	New charges	Total due	<b>\$248.62</b>
\$270.23	\$270.23	\$0.00	\$248.62	Due date	<b>2 Aug 2018</b>

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

### Compare your average daily usage over time



### Compare your current daily usage with others in the Unitywater region



Go paperless to

# Win!

Get your Unitywater bills paid for a year, up to \$1500!\*

To enter, simply register to get your bills by email or SMS at [unitywater.com/WIN](http://unitywater.com/WIN) or call 1300 086 489



## Easy ways to pay For other payment options - see over



**BPAY®**  
Biller Code: 130393  
Ref: 0996 7449 34  
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.  
Find out more at [bpay.com.au](http://bpay.com.au)  
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**Direct Debit**  
Login to My Account at [unitywater.com](http://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

### SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.  
Find out more at [unitywater.com/smoothpay](http://unitywater.com/smoothpay)

# Your account details

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## Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
99/1274722	20 Mar 18	290	19 Jun 18	294	4	91	44.0
S99A07851	20 Mar 18	773	19 Jun 18	782	9	91	98.9
<b>Total water usage</b>					<b>13</b>	<b>91</b>	<b>142.9</b>
<b>Total sewerage usage (waste and greywater) = 90% of water usage</b>					<b>11.70</b>	<b>91</b>	<b>128.6</b>

## Activity since last bill

<b>Last bill</b>	<b>\$270.23</b>
<b>Payments / adjustments</b>	
7 May 2018 CBA BPAY BPAY 06/05/2018	-\$270.23
<b>Account balance</b>	<b>\$0.00</b>

## Water and Sewerage Charges

Lot 714 Plan SP111207 Installation ID 1344959

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	21 Mar 18 to 19 Jun 18	0.1429	91	\$2.616	\$34.01

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	21 Mar 18 to 19 Jun 18	0.1429	91	\$0.667	\$8.67
Sewerage up to 740 L/day	21 Mar 18 to 19 Jun 18	0.1286	91	\$0.667	\$7.80
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	21 Mar 18 to 19 Jun 18	1	91	\$0.685	\$62.34
Sewerage Access	21 Mar 18 to 19 Jun 18	1	91	\$1.492	\$135.80
<b>Water subtotal</b>					<b>\$105.02</b>
<b>Sewerage subtotal</b>					<b>\$143.60</b>

**New water and sewerage charges \$248.62**

**Total Due = ① + ② \$248.62**

### Important information

**Payment assistance**  
If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

**Changing contact details**  
Login to My Account at [unitywater.com](http://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

**Pensioners**  
If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or download the form from our website.

**Credit card payments**  
Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment.

**Interest on overdue amounts**  
Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

**Interpreter service 13 14 50**  
We provide interpreter services for our customers. For more information, call 13 14 50.

**Privacy policy**  
We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy).


**International calls**  
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**unitywater.com**  
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Caboolture QLD 4510  
1300 0 UNITY (1300 086 459)

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## More payment options

 **Credit card by phone or online**  
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](http://unitywater.com). A credit card surcharge may apply.  
**Ref: 0996 7449 34** Maximum \$10,000

 **Cheques by mail**  
Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558

 **POST billpay** In person, by phone or online  
**Billpay Code: 4028**  
**Ref: 0996 7449 34**  
Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



\*4028 0996744934 00024862

<b>Account number</b>	99674493
<b>Payment reference</b>	0996744934
<b>Total due</b>	<b>\$248.62</b>
<b>Due date</b>	<b>2 Aug 2018</b>